



August 28, 2017

TO: All Grocery Program Participants

Re: Grocery Operations Staffing Updates

Chris Dini
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Dear Grocery Partners,

I would like to share news regarding staff updates in the Grocery Operations Department.

I am pleased to announce the appointment of two key roles in the grocery operations department: Leanne Rhee as the Manager of Vendor Relationships and Customer Accounts and Jamie Fazekas as Manager of Policy and Operations.

Many of you will be familiar with Leanne and Jamie as they both have been involved with the grocery program since its launch in the fall of 2015.

Leanne Rhee, formerly of the Beer & Cider category, is responsible for developing and leading all aspects of managing customer and vendor accounts in the grocery channel program. Leanne will continue to focus on establishing and enhancing relationships with all participants in the grocery program – including members of the supplying community and store operators. As well she manages the product catalogue available to grocery customers and the customer service desk which provides assistance to participants and information to stakeholders.

Leanne brings a wealth of experience to the channel with an extensive buying background of twelve years in the Beer & Cider category at the LCBO, and prior to that, at the Hudson's Bay Company. Her focus on the customer, strong problem solving skills and demonstrated leadership ability will serve her team and the participants in the program well as the grocery program continues to expand. Leanne can be reached via email at leanne.rhee@lcbo.com or by phone at 416-365-5889.

Jamie Fazekas, formerly a supervisor in the Finance Division at the LCBO, is responsible for the development and operationalization of policies and procedures for sales to the grocery operators as well as managing all aspects of the wholesale transaction to customers and suppliers in the grocery channel. Jamie and her team are also tasked with reconciling all shipping, invoicing or payment discrepancies with grocery customers or suppliers.



LCBO

Jamie is a skilled CPA, CGA with first hand store operations experience. Since 2008 she has held numerous positions in the Finance Division taking on increasing amounts of responsibility over the years. Jamie has been part of the grocery operations team from start-up and is a key player in developing the policies and procedures to operationalize the program within its regulatory constraints. Jamie's in-depth knowledge and experience in the program continues to provide the critical support to her team and all participants in the program as the grocery business continues to expand. Jamie can be reached via email at jamie.fazekas@lcbo.com or by phone at 416-365-5912.

It is a big year for Jamie, as she heads off on maternity leave beginning September 18th for one year. Filling in for her on secondment is Mark Bowman, currently the manager of Stock Control and Administrative Services at the LCBO Durham warehouse. Mark has been with the LCBO since 2012 and has extensive operational experience in supply chain logistics and operations. We are very excited to have Mark join our team. Starting Sept. 18th Mark can be reached via email at mark.bowman@lcbo.com or by phone at 416-365-5912.

Please join me in congratulating Leanne and Jamie on their exciting new roles in this very exciting and fast-growing business channel and welcoming Mark to our team.

Sincerely,

Chris Dini
Director, Grocery Operations